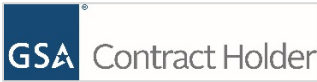




Microassist Capabilities Statement



Microassist Government Solutions
(512) 794-8440

gsa@microassist.com
www.microassist.com

Company Data

Founded: 1988
DUNS#: 788754885

Registrations

Cage Code: 7SRF5
TX HUB: #56092

SBA Profile: P2163270

GSA PSS: [47QRAA20D000D](#)

SIN# 541-3
SIN# 874-4

GSA Schedule 70: [47QTCA18D00GU](#)

SIN# 132-51

NAICS

519190, 541511, 541512,
541519, 541611, 541612,
541618, 541690, 561410,
611420, 611430, 611710,
624120, 624310

PSC

6910, AQ16, B542, B544, D300, D308,
D399, G005, H169, H369, H969, K069,
L069, L070, R408, R410, U001, U008,
U009, U012, U099

GPC

We accept government credit cards and purchase orders.

Business Overview

Microassist is a minority-owned, small business providing custom curriculum development and delivery that is compliant with Section 508, WCAG 2.0, and other recognized standards. Our robust application development group provides in-depth accessibility analysis and remediation of websites, mobile applications, documents, and other media files and platforms.

We currently hold two GSA contracts, a Professional Services Schedule for web based marketing and training services, and a Schedule 70 contract for Information Technology Professional Services. In addition, Microassist holds multiple State of Texas contracts for training, accessibility services, and information technology development.

GSA Schedules

Professional Services Schedule (PSS)

Special Item Number 541-3 Web Based Marketing Services

Services: Website Design, Web Based Training, Section 508 Compliance

Microassist's services include, but are not limited to the following components:

- website design and maintenance services;
- web based training;
- web casting;
- video conferencing via the web;
- Section 508 compliance, including captioning services, online media management; and
- Related activities to web based marketing services.

Special Item Number 874-4 Training Services

Services: Web Based Training and Education Courses, Course Development and Test Administration

Microassist's training services include creating and / or executing:

- Instructor Led Training;
- Web Based Training and Education Courses;
- Course Development;
- Test Administration; and
- Learning Management.



Information Technology Schedule 70 (IT 70)

Special Item Number (SIN) 132-51 for all IT Professional Services includes:

- Systems analysis and design;
- Database planning and design;
- Programming;
- Conversion and implementation support;
- Data and records management;
- IT project management;
- Resources and facilities management; and
- Other services relevant to 29 CFR 541.400.

Core Competencies

Section 508/WCAG 2.0 Accessibility Audit and Remediation Services

- Websites
- Documentation – PDF, PowerPoint, Word
- Software and mobile applications
- Accessibility training for developers, testers, and content creators
- VPAT® evaluation services

Training Solutions

- Front-end analysis and training evaluations
- Courseware design and development – instructor-led, web-based or blended learning
- Multimedia and elearning production
- Training program management and delivery

Information Management Solutions

- Database development and management
- Custom web-based applications

Past Performance

- Department of Veterans Health Administration (subcontract), Office of Patient Centered Care
- Food and Drug Administration (subcontract)
- Texas Department of Information Resources (multiple contracts since 1992)

Differentiators

- Microassist has focused on delivering solutions to government agencies since 1992, and is a recognized leader for delivering accessible web and training technologies.



Our Services

Section 508/WCAG 2.0 – Accessibility [Audit](#) and [Remediation](#) Services

Microassist has provided application development, training, and [accessibility consulting services](#) to corporations, state and federal agencies, and higher education. We are proud to be an award-winning provider of accessible solutions for web, training, and open source products. This expertise has been leveraged to create, remediate, and maintain some of the largest government sites within the United States operating under Section 508 and WCAG 2.0 requirements.

We provide audit and remediation for

- Websites
- Software and mobile applications
- Online training/elearning
- Digital files such as PDFs, documents, presentations, and spreadsheets
- Video and audio assets
- Themes and templates
- Tools used to find, create, and manipulate digital content

We provide [accessibility training](#) for developers, testers and content creators.

Federal clients include:

- VA – Office of Patient Centered Care via subcontract – 2015 to present
- Food and Drug Administration via subcontract - 2017 to present

Private industry and higher education (clients are under NDA):

- Higher education – 2016 to present
- HR Software – 2016 to present
- Banking – 2016 to present

[VPAT® Evaluation Services](#)

The Voluntary Product Accessibility Template or VPAT is a document used by federal and state governments and institutions of higher education to gauge the accessibility of hardware, software, or online products and services during a procurement process. Vendors create VPATs for their products. To meet the need of purchasers, a VPAT must be accurate. Creating an accurate VPAT requires the vendor to be knowledgeable about accessibility standards and how they affect users with disabilities.

The VPAT must be interpreted against accessibility standards by the government procurement team. Without accessibility knowledge on both ends of the transaction, both vendors and agencies are at risk of entering into contracts for non-accessible products and services.

Microassist has been a government-contracted vendor for more than 25 years. We can help government agencies review VPATs; we can also help government vendors create accurate VPATs.

Services include:

- Baseline VPAT/ACR Review
- Baseline VPAT/ACR + Vendor Qualification Review
- Software and Hardware Products Audit



Training Solutions

Microassist's dedicated staff offers a full array of [end-to-end training services](#) to help its customers achieve their organizational human performance goals. Microassist delivers its training programs via different methods, to include elearning, instructor-led and blended training solutions.

Specific strengths include:

- Training strategy development
- Program oversight
- Training staff
- Content design and development – instructor-led, online and blended training
- Training enrollment management
- Platform strategy
- Fulfillment and logistics
- Vendor management
- Training delivery – instructor-led, online, and blended training
- Technology management
- Reporting and measurement

Microassist creates [custom curriculum solutions](#) for its clients. These solutions include, but are not limited to, creating content, assembling, programming and populating templates, creating graphic elements, sound, video, assessing learner's material absorption, creating, configuring and managing Learning Management Systems and other items. These elements are often combined to build training programs that are used by our clients internally or as part of our client's outreach initiatives. Other services may be added to further enhance the student's learning experience.

Information Management Solutions

Microassist's Application Development division began in 1996 to provide custom design and integration services developed for accessible web-based applications, including mission-critical, database-driven sites and other websites. Microassist's custom developers are top-notch in analyzing customer requirements, designing real solutions using a rapid prototyping approach to design, developing applications, and implementing final products. We provide custom application development in ASP.NET, C#, PHP, Ruby on Rails, and Java-based tools.